Research Solutions, Inc. (NASDAQ:RSSS) www.researchsolutions.com

|  | Research Solutions, Inc. (NASDAQ:RSSS) www.researchsolutions.com Includes Non-GAAP Financial Data |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | $\begin{gathered} \text { Q1 } \\ 9 / 30 / 2022 \end{gathered}$ |  | $\begin{gathered} \text { Q2 } \\ 12 / 31 / 2022 \end{gathered}$ |  | $\begin{gathered} \hline \text { Q3 } \\ 3 / 31 / 2023 \end{gathered}$ |  | $\begin{gathered} \hline \text { Q4 } \\ 6 / 30 / 2023 \end{gathered}$ |  | $\begin{gathered} \text { Prove4 } \\ \text { Q/30/2023 } \end{gathered}$ |  | $\begin{gathered} \text { Q2 } \\ 12 / 31 / 2023 \end{gathered}$ |  | $\begin{gathered} \hline \text { TTM } \\ 12 / 31 / 2022 \end{gathered}$ |  | $\begin{gathered} \text { TTM } \\ 12 / 31 / 2023 \end{gathered}$ |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Revenue | \$ | 2,019,967 | \$ | 2,110,272 | \$ | 2,249,632 | \$ | 2,303,375 | \$ | 2,600,192 |  |  | \$ | 3,125,584 | \$ | 7,803,308 | \$ | 10,278,783 |
| \% y/y |  | 33.8\% |  | 31.5\% |  | 25.9\% |  | 22.1\% |  | 28.7\% |  | 48.1\% |  | 32.5\% |  | 31.7\% |
| \% q/q |  | 7.1\% |  | 4.5\% |  | 6.6\% |  | 2.4\% |  | 12.9\% |  | 20.2\% |  | n/a |  | n/a |
| Gross margin | \$ | 1,789,494 | \$ | 1,857,199 | \$ | 1,981,002 | \$ | 2,028,265 | \$ | 2,217,577 | \$ | 2,639,399 | \$ | 6,860,497 | \$ | 8,866,244 |
| \% of revenue |  | 88.6\% |  | 88.0\% |  | 88.1\% |  | 88.1\% |  | 85.3\% |  | 84.4\% |  | 87.9\% |  | 86.3\% |
| B2B ARR (Annual recurring revenue) ${ }^{1}$ | \$ | 8,331,770 | \$ | 8,776,977 | \$ | 9,107,681 | \$ | 9,444,130 | \$ | 11,020,241 | \$ | 11,614,748 | \$ | 8,776,977 | \$ | 11,614,748 |
| \% y/y |  | 32.6\% |  | 28.2\% |  | 23.9\% |  | 19.2\% |  | 32.3\% |  | 32.3\% |  | 28.2\% |  | 32.3\% |
| \% q/q |  | 5.2\% |  | 5.3\% |  | 3.8\% |  | 3.7\% |  | 16.7\% |  | 5.4\% |  | n/a |  | n/a |
| Deployments |  | 756 |  | 790 |  | 815 |  | 835 |  | 880 |  | 942 |  | 790 |  | 942 |
| \% y/y |  | 28.1\% |  | 22.3\% |  | 19.9\% |  | 13.9\% |  | 16.4\% |  | 19.2\% |  | 22.3\% |  | 19.2\% |
| \% q/q |  | 3.1\% |  | 4.5\% |  | 3.2\% |  | 2.5\% |  | 5.4\% |  | 7.0\% |  | n/a |  | n/a |
| ASP (Average sales price) | \$ | 11,021 | \$ | 11,110 | \$ | 11,175 | \$ | 11,310 | \$ | 12,523 | \$ | 12,330 | \$ | 11,110 | \$ | 12,330 |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| B2C ARR (Annual recurring revenue) ${ }^{1}$ | \$ | - | \$ | - | \$ | - | \$ | - | \$ | - | \$ | 3,954,090 | \$ | - | \$ | 3,954,090 |
| \% y/y |  |  |  |  |  |  |  |  |  | n/a |  | n/a |  | n/a |  | n/a |
| \% q/q |  |  |  |  |  |  |  |  |  | n/a |  | n/a |  | n/a |  | n/a |
| Total ARR (Annual recurring revenue) ${ }^{1}$ | \$ | 8,331,770 | \$ | 8,776,977 | \$ | 9,107,681 | \$ | 9,444,130 | \$ | 11,020,241 | \$ | 15,568,838 | \$ | 8,776,977 | \$ | 15,568,838 |
| \% y/y |  | 32.6\% |  | 28.2\% |  | 23.9\% |  | 19.2\% |  | 32.3\% |  | 77.4\% |  | 28.2\% |  | 77.4\% |
| \% q/q |  | 5.2\% |  | 5.3\% |  | 3.8\% |  | 3.7\% |  | 16.7\% |  | 41.3\% |  | n/a |  | n/a |

Transactions
Revenue
$\% \mathrm{y} / \mathrm{y}$
Gross margin
$\%$ of revenue
Corporate customer
$\% \mathrm{y} / \mathrm{y}$
Academic custome
$\% \mathrm{y} / \mathrm{y}$
Total customers ${ }^{2}$
$\% \mathrm{y} / \mathrm{y}$

Company Total

## Revenue

Gross margin
\% of revenue
Sales and marketing
$\%$ of revenue
Technology and product development $\%$ of revenue
General and administrative $\%$ of revenue
Depreciation and amortization
Stock-based compensation
Foreign currency translation loss (gain)
Total operating expenses

## \% of revenue

Other income (expenses) and income taxes
Income (loss) from continuing operations $\%$ of revenue
Income from discontinued operations
Gain on sale of discontinued operations
Net income (loss)

## $\%$ of revenue

Adjusted EBITDA Reconciliation
Net income (loss)
Depreciation and amortization
Stock-based compensation
Foreign currency translation
Other income (expenses) and income taxes
Income from discontinued operations
Gain on sale of discontinued operations
Adjusted EBITDA ${ }^{3}$ $\%$ of revenue

| $\$$ | $6,664,676$ | $\$$ | $6,606,394$ | $\$$ | $8,092,794$ | $\$$ |
| ---: | ---: | ---: | ---: | ---: | ---: | ---: |
| $7,656,342$ | $\$$ |  |  |  |  |  |
|  | $6.9 \%$ | $5.4 \%$ | $16.1 \%$ | $14.7 \%$ |  |  |
| $\$$ | $1,559,754$ | $\$$ | $1,546,628$ | $\$$ | $2,046,271$ | $\$$ |
| $1,892,278$ | $\$$ |  |  |  |  |  |
|  | $23.4 \%$ | $23.4 \%$ | $25.3 \%$ | $24.7 \%$ |  |  |
| 922 | 921 | 1,116 | 1,090 |  |  |  |
| $8.1 \%$ | $6.2 \%$ | $23.5 \%$ | $18.5 \%$ |  |  |  |
| 298 | 302 | 301 | 314 |  |  |  |
| $-0.7 \%$ | $-3.2 \%$ | $4.2 \%$ | $7.2 \%$ |  |  |  |
| 1,220 | 1,223 | 1,417 | 1,404 |  |  |  |


|  | $\$$ | $7,460,779$ | $\$$ | $7,188,158$ |
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Annual Recurring Revenue (Non-GAAP Measure) - the value of contracted platform subscription recurring revenue normalized to a one year period.
For B 2 C , this includes the annualized value of monthly subscriptions, meaning their monlhly value multiplied by twelve.
${ }^{2}$ Customers - the sum of the total quantity of customers per month for each month in the period, divided by the respective number of months in the period. The quantity of customers per month is defined as customers with at least one transaction during the month.
${ }^{3}$ Adjusted EBITDA (Non-GAAP Measure) - defined as net income (loss), plus interest expense, other income (expense), foreign currency transaction loss, provision for income taxes, depreciation and amortization, stock-based compensation, income and gain on sale of discontinued operations, and other potential adjustments that may arise.

